

Warranty:

Form Furniture provides this warranty for its products that have been purchased in Australia. This Warranty is subject to the Australian Competition and Consumer Act 2010 ("Australian Consumer Law"). The benefits provided in this Warranty are in addition to other rights and remedies of a consumer under the Australian Consumer Law, and any other laws in relation to the products to which this Warranty relates. The Warranty period commences from the date of sale. The period of the Warranty will be 2 years for all products.

Up close picture here of our upholstery

This Warranty covers the replacement or repair of any product that has a manufacturing or material defect that is not the result of normal wear and tear, or a natural characteristic of the material used. This Warranty is not transferable and does not cover products used for commercial purposes.

Exclusions: Subject to the Australian Consumer Law, this Warranty does not apply to any products sold as seconds, floorstock, repaired products, or products that have a defect where this has been drawn to the customer's attention before the purchase of the product. In addition, this Warranty will not apply if:

Up close pic here of timber

- (a) Repairs to a product are made or attempted by a service provider other than one approved by Freedom.
- (b) The product has not been used or maintained in accordance with the manufacturer's instructions as provided with the product.
- (c) The customer uses the product in an abnormal manner for example if the product is abused, misused, dropped, crushed, impacted with any hard surface, exposed to extreme heat (including fire) or cold, not maintained properly or used after partial failure.
- (d) The product has been modified, incorrectly adjusted or operated, subjected to incorrect electrical supply or inconsistent electrical supply or used with inappropriate accessories.
- (e) The product is tampered with in any way.
- (f) The product's serial number, as applied by the manufacturer, has been altered or removed from the product.

This warranty begins at the date of sale, to which the product has been delivered or taken by the consumer (owner of the item or items).